Community Advisory Council (CAC) Meeting Notes

Date: Sep 25, 2023

Note Taker:

Location: Virtual Meeting

Time Started: 3:00pm

Welcome &	In attendance						
Introductions	Name		Name				
	Gabriel Muro	x	Sara Hoover	X			
	Susan Lowe	X	Erika Keener	X			
	Joel Pelayo	~	Debby Jones	X			
	Maria Lourdes Torres	х	Trish Elliott	X			
	Staff- CGHC	1	Staff- PS				
	Jenny Anglin, CGHC Exec Director	Х	Lexi Stickel	X			
	Lissette Rivera, B2H	х	Elke Geiger	Х			
	Katy Williams, B2H	X	Gaby Swisher				
	Amy Scholze, Project Coordinator	х	Dustin Zimmerman (OHA)				
	Julie Jacobsen, Exec Assistant						
	,						
Welcome and intros	The CAC and Board members intr "what subject do you wish was ta		-	hts on an io	cebreaker question		
Bridges to Health Program Evaluation	 Ronda Zakocs from Insight for Action, Jenny Anglin, and Katy Williams present the Bridges to Health program evaluation findings. Information was gathered through: analysis of deidentified ActivateCare demographics data on 1,543 clients client needs (pathways) started and completed English and Spanish survey of 95 clients who were enrolled for at least 12 months, received at least one client incidental, or had 6 or more contacts with their CHW Dollar amounts allocated to client incidentals and contracted agencies 						
	 Deidentified PacificSource member data on health care use 36 months before and after Bridges to Health program enrollment. Theme analysis of interviews of 16 representatives from 8 partner agencies Theme analysis of 4 focus groups 2 groups of 13 CHWs employed by partner agencies 						
	• •	 2 groups of 15 CHWs employed by partner agencies 2 groups of 8 behavioral health providers employed by 7 partner agencies 					
	 2 groups of 8 beh 	avior	al health providers employed	by / partne	er agencies		

	Katy Williams and other CHWs on the call answered questions and provided context for Board and
	CAC members who had questions about the data presented. Additionally, CHWs also shared their
	personal experiences being a CHW and the positive impact it has on both the community and their
	own feelings of self-worth and esteem.
	Overall, the data presented showed the positive impact Bridges to Health has on its clients and the
	community. Clients reported feeling more empowered to engage in healthcare services, better
	overall quality of life, and felt positively about their needs being met. Health care utilization data
	shows that clients used care more appropriately: a statistically significant decrease in emergency
	room visits, inpatient days, and inpatient admissions; and a statistically significant increase in dental
	and behavioral health visits.
SHARE Initiative	The CAC excused the CHWs and Board members for consensus on the remaining \$25,000 SHARE
final funding	initiative <mark>fund</mark> ing
decision	
Next CAC Meetings	October 23rd 3:00 – 5:00 CAC All Members– via Zoom
	November 28 th 3:00 – 5:00 CAC Voting Members Only