

Community Advisory Council (CAC) Meeting Attendance

Date: June 27, 2016

Location: [] MCMC [X] Providence

	Jun 27	May 23	Apr 25	Mar 28	Feb 22	Jan 25	Dec 14	Nov 23	Oct 26	Sep 28
VOTING MEMBERS										
Carol S. Olvera, Consumer	X			X		X		X		
Heather Thompson, Consumer	X	X	X	X	X	X	X	X		
Jack Miller, Consumer	X	X	X	X				X	X	
Joel Pelayo, Consumer	X	X	X	X	X	X	X	X	X	X
Karen Polehn, Consumer	P	X	X	X	X	X	X	X		X
Luz Oropeza, Consumer	X	X	X	X	X		X		X	X
Mayra Ulloa, Consumer	X			X		X	X	X	X	
Sharon Parsons, Consumer						X		X	X	
Susan Lowe, Consumer	X		X	X	X	X	X	X		X
Barb Seatter, Mid-Columbia Center for Living	X		X	P	X	X		X		P
Christa Rude, Early Learning Hub	X			X	X			X	X	
Ellen Larsen, Chair, HRC Health Department	X	X	X	X	X	X	X		X	X
Lori McCanna, DHS	X	ALMA IN HER PLACE	X	X	X	X	X		X	X
LIAISONS										
Dustin Zimmerman, OHA	X	X		X	X	X	X	X	X	X
Trish Elliott, CAP liaison	X	X	X	X	X	X	X	X	X	
Trudy Townsend, PacificSource	X	X	X	X	X	X	X	X		X
EXTENDED MEMBERS										
211info, Cara Kangas	X									
Advantage Dental, Molly Johnson	X			X						X
CGHC, Coco Yackley	X	X	X	X	X	X	X	X	X	
CGHC, Claire Ranit		P		X						
CGHC, Suzanne Cross	X	X	X	X	X	X	X	X	X	X
Community Impact Specialist, Paul Lindberg	X	X	X	X			P		X	
GOBHI, Kris Boler		P		X	X					
Gorge Grown, Sarah Sullivan		X						X		
HAVEN, Courtney Gallant	X				X	X	X	X	X	X
HAVEN, Jenna Cohan				X	X					
HAVEN, Tara Koch	X				X		X	X	X	X
Helping Hands Against Violence, Stephanie Irving	X									
HR Co. Prevention Dept., Belinda Ballah		X		X	X	X	X		X	
HR Co. Prevention Dept., Jane Palmer	X	X		X						
Klickitat County, Megan Winn		X	X	X	X					
Klickitat County, Renee Wuollet	X		X	X	X					

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Klickitat Valley Health, Jeff Teal	X	X	X	X	X	X	X		X	X
Klickitat Valley Health, Jim Daniel, Commissioner					X		X		X	
MCEDD, Michele Spatz				X						
MCCOG – Area Agency on Aging, Marvin Pohl				X						X
MCMC, Alida Raynor			X		X					
MCMC, Blanca Flores		X	X							
MCMC, John Huffman	X	X	X							
Mid-Columbia Action Council, Jim Slusher			X	X	X					X
Mid-Columbia Housing Authority, Joel Madsen	X	X	X					P		X
Mid-Columbia Housing Authority, Keely Jeffries or Karen Long	X	X	X		X		X	X		
NCPHD, Hayli Eiland		X		X						
NCPHD, Shellie Campbell	X	X		X	X	X	X	X		X
NCPHD, Teri Thalhofer						X		X	X	X
OCDC, Sandy Pulido			X		X		X		X	
OHA, Marina Cassandra		X								
OHSU, Kitsy Stanley				X	X	X	X	X	X	X
OHSU, Melinda Davis										
OHSU, Robyn Pham				X						
One Community Health, Brooke Nicholls	X	X	X	X	X	X	X	X	X	X
Oregon State Ext, Lauren Kraemer							X			X
Providence, Mark W. Thomas	X	X	X	X	X		X		X	X
Providence, Gladys Rivera	X		X	X	X	X				
Revell Coy Insurance, Shanon Saldivar	X	X	X	X	X					
Sherman County Commissioner, Tom McCoy		X								X
Skyline Hospital, Debi Budnick	X		X		X		X			
Skyline, Elizabeth Vaivoda										X
The Next Door, Eli Bello						X				
The Next Door, Bianca Fernandez			X	X	X	X				
The Next Door, Janet Hamada	X									
The Next Door, Yesenia Castro	X		X	X	X					
United Way, Alison Church							X			
YOUTHink, Debby Jones					P	X	X	X	X	

(P) Partial attendance

EMAIL DISTRIBUTION ONLY

Ashley Danielson, Advantage Dental; Tina Castanares, Aging in the Gorge Alliance; Bonnie New, Aging in the Gorge Alliance; James McCormack, Columbia Gorge Family Medicine; Kim Bangerter, MBA, COIPA; Devon Wells, Fire Chief; Cassie Whitmire, Hood River County School District; Jane Palmer, Hood River Prevention Department; Kevin Barry, Klickitat Co Health Dept; Leslie Hiebert, Klickitat Valley Health; Julie Reynolds, MCCOG – Area Agency on the Aging; Dave Lapof, Mid-Columbia Fire & Rescue; Kim Brown, OHSU; Ben Zimmerman, One Community Health; Heather Simmons, MPH, PacificSource; Kate Wells, PacificSource; Lindsey Hopper, JD, PacificSource; Molly Mardesich, PacificSource

Community Advisory Council (CAC) Meeting Minutes

Date: June 27, 2016

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Agenda Item	Duration, Presenter and CAC Actions
Welcome & Introductions & Announcements	<p>Guests: Rich Eberle, Mid-Columbia Council of Governments (MCOG); Corinne Thayer, Moda Health and Deborah Loy, Capital Dental Care joined by phone.</p> <p>Coco Yackley made an announcement that the Columbia Gorge Coordinated Care Organization (CCO) was the only CCO to meet all 17 metrics.</p> <p>There are two additional topics to add including 211 info and the OHP application.</p>
Approve May CAC meeting minutes	<p>On a motion made and seconded, the CAC unanimously approved the May minutes.</p>
Recent CGHC Board meeting topics	<p>Coco reviewed the CGHC Board discussion of spending of the quality incentive metrics. She welcomed input on the topics from CAC members to go to Coco, Suzanne, or any of the Board members.</p>
Dental Benefits Update <ul style="list-style-type: none"> • Member Communications of Dental Benefits • Dental Care Organization (DCO) implementation 	<p>Trudy Townsend reviewed added dental services provided by PacificSource through Medicaid. The list of services was sent to the group with the meeting materials.</p> <p>Molly Johnson reviewed the dental benefits more closely. Deborah Loy and Corinne Thayer were on the phone. Molly reviewed the current benefits for pregnant woman, children and adults. She also reviewed how long it takes to get an appointment.</p> <p>Note: If you have a dental emergency, call your dentist FIRST. If you can't reach your dentist you should call your DCO.</p> <p>Coco reminded the group that it is not only ok but recommended for a woman to get dental cleaning during the first trimester of pregnancy. Women can pass an infection onto their baby.</p> <ul style="list-style-type: none"> ★ Christa asked for a 1 pager with the information pulled together from Molly's slides. Trudy will take on the assignment and get something out to the CAC. ★ Molly will get more information on how the changes affect dual-eligible enrollee's. ★ The group requested the Emergency Department workgroup and the dental folks give a presentation to the CAC in a few months on how they are working on treating dental emergencies.
Consumer Survey Status Update	<p>Coco reviewed the number of surveys returned both by mail and hand-fielded. John Huffman is suggesting the process we used to collaborate on the Gorge Community Needs Assessment be used at the state level to inform budget decisions.</p>

<p>211Info.org</p>	<p>Cara Kangas is the Community Engagement Coordinator for SW Washington. She shared the 211 database needs updating. To update agency records, contact info@211info.org.</p> <p>There was a request for the CAC to endorse 211info.org as the format for an online resource directory. The second step would then be to increase usage of 211info.org once the information is updated.</p> <p>Coco shared she is having conversations with 211info.org to create a section for the Gorge and to include Goldendale as Goldendale is currently served by a sister 211 service.</p> <p>We will table this conversation for future meeting.</p> <p>★ CGHC will send the “managing information with 211 info” out to CAC</p>
<p>Application for Oregon Health Plan (OHP)</p>	<p>Shanon Saldivar briefly reviewed the new application. Heather Thompson shared the application is very overwhelming and looks like a tax form.</p> <p>Stephanie Irving suggested hiding the additional pages for additional persons to limit the quantity of pages.</p> <p>The group suggested making the contact to enrollment assisters more obvious and listed first on the application as the application is very complicated. It was suggested by members that having a person to assist is the most valuable way to complete the process.</p> <p>★ CGHC to follow-up with OHA to determine if local enrollment assistor numbers can be included in the member notification for redetermination.</p>
<p>Next CAC Meeting</p>	<p>July 25, 2016 @ MCMC, 3 – 5 pm</p>

<p>Acronyms</p>	
<p>ADHD. Attention Deficit Hyperactivity Disorder AGA, Aging in the Gorge Alliance AHA, Affordable Care Act APD. Adults & Peoples with Disabilities AWCV. Adolescent Well Child Visit BMI. Body Mass Index CAHPS. Consumer Assessment of Healthcare Providers and Systems CAWEM, Citizen Alien Waived Emergent Medical CCO. Coordinate Care Organization CGFM. Columbia Gorge Family Medicine CGHC. Columbia Gorge Health Council CHA. Community Health Assessment CHARA. Community Health Advocacy & Research Alliance CHIP. Children’s Health Insurance Programs CME. Continuing Medical Education CMS. Center of Medicaid Services COIPA. Central Oregon Independent Practice Assoc. CRAFFT. (Adolescent Screening Technique) Car, Relax, Alone, Forget, Friends, Trouble CRC. Colorectal Cancer DCO. Dental Care Organization ECU. Effective Contraceptive Use ED. Emergency Department EHR. Electronic Health Record FIT. Fecal Immunochemical Test GGFN. Gorge Grown Food Network</p>	<p>GOBHI. Greater Oregon Behavioral Health Inc. HERC. Health Evidence Review Committee HIE. Health Information Exchange HIT. Health Information Technology HRCHD. Hood River County Health Department IIS. Immunization Information System IMMS. Immunizations MA. Medical Assistant MLR. Medical Loss Ratio NCPHD. North Central Public Health District NICH. Novel Interventions in Children’s Healthcare OCDC. Oregon Child Development Coalition OHA. Oregon Health Authority OHP. Oregon Health Plan OHPB. Oregon Health Policy Board OHSU. Oregon Health and Science University OKQ. One Key Question ONE. Oregon Eligibility OSAA. Oregon School Activities Association PCP. Primary Care Provider POTA. Pain and Opiate Treatment Advisory QHOC. Quality & Health Outcome Committee QIM. Quality Incentive Measure SBHC. School-based Health Center SBST. STarT Back Screening Tool SNAP. Supplemental Nutrition Assistance Program TANF. Temporary Assistance for Needy Families</p>