

Community Advisory Council (CAC) Meeting Sign In Sheet

Date: September 26, 2016

Location: [X] MCMC [] Providence

	Sep 26	Aug 22	Jun 27	May 23	Apr 25	Mar 28	Feb 22	Jan 25	Dec 14	Nov 23
VOTING MEMBERS										
Carol S. Olvera, Consumer	X		X			X		X		X
Heather Thompson, Consumer	X	X	X	X	X	X	X	X	X	X
Jack Miller, Consumer	X	X	X	X	X	X				X
Joel Pelayo, Consumer			X	X	X	X	X	X	X	X
Karen Polehn, Consumer	X	X	P	X	X	X	X	X	X	X
Luz Oropeza, Consumer	X	X	X	X	X	X	X		X	
Mayra Ulloa, Consumer	X		X			X		X	X	X
Sharon Parsons, Consumer								X		X
Susan Lowe, Consumer	X	X	X		X	X	X	X	X	X
Barb Seatter, Mid-Columbia Center for Living	X	X	X		X	P	X	X		X
Christa Rude, Early Learning Hub	X		X			X	X			X
Ellen Larsen, Chair, HRC Health Department	X	X	X	X	X	X	X	X	X	
Lori McCanna, DHS		X	X	ALMA IN HER PLACE	X	X	X	X	X	
LIAISONS										
Dustin Zimmerman, OHA	X	X	X	X		X	X	X	X	X
Trish Elliott, CAP liaison	X	X	X	X	X	X	X	X	X	X
Trudy Townsend, PacificSource	X	X	X	X	X	X	X	X	X	X
EXTENDED MEMBERS										
211info, Cara Kangas			X							
Advantage Dental, Molly Johnson			X			X				
CGHC, Coco Yackley		X	X	X	X	X	X	X	X	X
CGHC, Claire Ranit				P		X				
CGHC, Suzanne Cross			X	X	X	X	X	X	X	X
Community Impact Specialist, Paul Lindberg		X	X	X	X	X			P	
GOBHI, Kris Boler				P		X	X			
Gorge Grown, Sarah Sullivan		X		X						X
HAVEN, Courtney Gallant			X				X	X	X	X
HAVEN, Jenna Cohan						X	X			
HAVEN, Tara Koch			X				X		X	X
Helping Hands Against Violence, Stephanie Irving	X		X							
HR Co. Prevention Dept., Belinda Ballah		X		X		X	X	X	X	
HR Co. Prevention Dept., Jane Palmer		X	X	X		X				
Klickitat County, Megan Winn	X	X		X	X	X	X			
Klickitat County, Renee Wuollet		X	X		X	X	X			

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Klickitat Valley Health, Jeff Teal	X	X	X	X	X	X	X	X	X	
Klickitat Valley Health, Jim Daniel, Commissioner		X					X		X	
MCCOG – Area Agency on Aging, Marvin Pohl						X				
MCMC, Alida Raynor	X				X		X			
MCMC, Blanca Flores				X	X					
MCMC, John Huffman	X		X	X	X					
Mid-Columbia Action Council, Jim Slusher					X	X	X			
Mid-Columbia Housing Authority, Joel Madsen			X	X	X					P
Mid-Columbia Housing Authority, Karen Long		X	X	X	X		X		X	X
NCPHD, Hayli Eisland				X		X				
NCPHD, Shellie Campbell	X	X	X	X		X	X	X	X	X
NCPHD, Teri Thalhofer								X		X
OCDC, Sandy Pulido					X		X		X	
OHA, Marina Cassandra				X						
OHSU, Kitsy Stanley						X	X	X	X	X
OHSU, Melinda Davis		X								
OHSU, Robyn Pham		X				X				
One Community Health, Brooke Nicholls		X	X	X	X	X	X	X	X	X
Oregon State Ext, Lauren Kraemer		X							X	
Providence, Mark W. Thomas			X	X	X	X	X		X	
Providence, Gladys Rivera			X		X	X	X	X		
Revell Coy Insurance, Shanon Saldivar	X	X	X	X	X	X	X			
Sherman County Commissioner, Tom McCoy				X						
Skyline Hospital, Debi Budnick	X	X	X		X		X		X	
Skyline, Elizabeth Vaivoda										
The Next Door, Eli Bello								X		
The Next Door, Bianca Fernandez		X			X	X	X	X		
The Next Door, Janet Hamada		X	X							
The Next Door, Yesenia Castro	X		X		X	X	X			
United Way, Alison Church									X	
YOUTHink, Debby Jones	X						P	X	X	X

(P) Partial attendance

EMAIL DISTRIBUTION ONLY

Ashley Danielson, Advantage Dental; Tina Castanares, Aging in the Gorge Alliance; Bonnie New, Aging in the Gorge Alliance; James McCormack, Columbia Gorge Family Medicine; Kim Bangerter, MBA, COIPA; Devon Wells, Fire Chief; Cassie Whitmire, Hood River County School District; Jane Palmer, Hood River Prevention Department; Kevin Barry, Klickitat Co Health Dept; Leslie Hiebert, Klickitat Valley Health; Julie Reynolds, MCCOG – Area Agency on the Aging; Dave Lapof, Mid-Columbia Fire & Rescue; Kim Brown, OHSU; Ben Zimmerman, One Community Health; Heather Simmons, MPH, PacificSource; Kate Wells, PacificSource; Lindsey Hopper, JD, PacificSource; Molly Mardesich, PacificSource

Community Advisory Council (CAC) Meeting Agenda

Date: September 26, 2016

Location: [X] MCMC [] Providence

Agenda Item	Duration, Presenter and CAC Actions
<p>Welcome & Introductions & Announcements</p>	<p>Guests: Judy Bankman and Stephanie Buell- North Central Public Health District (NCPHD), Rich Eberle- MCOG, Gail Arnold, Liz Oberhausen- Gorge Grown Food Network (GGFN)</p> <p>Shellie C announced new NCPHD staff that were hired in part from Quality Incentive Measures (QIM) funds from the Health Council.</p> <p>Reminder that Meeting Facilitation Training given by Jim Jacks being held 9/27.</p> <p>Ellen shared that she is grateful for the work that Dustin does to be an active Innovator Agent with the Gorge. Debby shared that she was at a state meeting where people were expressing concerns about lack of consumer voice participation at CAC's. She shared that she clarified and was proud to say that was NOT the case at our CAC.</p>
<p>Approve August CAC meeting minutes</p>	<p>On a motion made and seconded the CAC unanimously approved the August minutes.</p>
<p>Recent CGHC Board meeting topics</p>	<p>Ellen reviewed the CGHC Board agenda. She spoke about the change in leadership of the CAP as well as about the Board deciding on funds moving forward.</p>
<p>Allies for a Healthier Oregon – CCO Forum</p>	<p>Susan Lowe and Shanon Saldivar will be on a panel on October 11th to represent the region. Susan and Shanon asked for CAC input on the answers to:</p> <ul style="list-style-type: none"> • How are Coordinate Care Organization's (CCO) living up to the promise of health care transformation? • What do you see as CCOs successes? • What are some important lessons learned? • What are your greatest concerns? • What should be considered highest priorities moving forward? <p>Our greatest successes:</p> <ul style="list-style-type: none"> • Our CAC as part of our CCO has regular attendance by members around the Gorge region. This includes adjacent CCOs and members from across the river in Washington state. • We work together and include each other on our shared Needs Assessment and shared Community Health Improvement Plan. • Our CCO works on problems together rather than in silos. We have a strong collective impact model at work in the Gorge. This was recently recognized by the Robert Wood Johnson Foundation with the Culture of Health Prize award.

- Our Collective Impact Specialist has done amazing work by leveraging the impact of all of us working together and linking the Gorge region together in our collective work. His assistance with grant writing has been incredibly valuable to our community.
- We recognize the importance of gathering the “pure” consumer voice when the CAC and Board look at data. It has been powerful for our region to hold most visible the consumer voice. This is due to the fact that our consumer members are willing to share, work together and be collaborative. We have a strong sense of trust and collaboration here in the Gorge.
- Veggie Rx: This is an example of a program where we agreed on specific priorities, Community Health Assessment (CHA) and Children’s Health Insurance Programs (CHIP), and then were able to maximize the needs that came out of the assessment to help get programs that work. This program is an example of that.
- The Food Coalition brings many community members representing cross sector organizations in the Gorge together to prioritize needs for addressing Food Insecurity and Food Distribution.
- The Bridges to Health Pathways Model used the CHIP topic on Housing to impact the regional eco-system around care coordination. Bridges to Health Pathways will also use a shared software system (Clara) to allow for better sharing and improved client experience. start using Clara software to link these systems. The eco-systems include justice, housing, health, the Early Learning HUB, and public health.
- We bring together parallel efforts to maximize impact. The CAC had re-introduced Peer Support training and work on Adverse Childhood Experiences (ACE). The Dalles had initiated the adoption of the Sanctuary model and Trauma Informed Care. These efforts are now linked together with a Mobilizing Action for Resilient Communities (MARC) Grant and the hosting of a regional summit through the grant work.
- Our Oregon Health Plan (OHP) Enrollment Assistors have been valuable to our community and they partner together to serve the greater community.
- The CCO Board trusts the work of the CAC and supports our inputs and recommendations.

Concerns:

- CCO funding will no longer remain local and be allocated to us locally to continue the great work we are doing.
- The CCO’s are still relatively new such that there is a chance that problems elsewhere around the state might negatively impact the Gorge. The Oregon legislature may introduce new legislature due to a few “bad actors” that will punish us and reduce our chances to innovate.
- The Transformation Center funding is being reduced, CCO-level (not just CAC) conferences are no longer being held. These events helped to spur innovation and idea sharing.

Highest Priorities:

- Highest performing CCO’s should be given a double bonus.

	<ul style="list-style-type: none"> • Health Information Technology (HIT) still needs work to make it easier to collaborate. • We would want to focus on health inequities that show up in our most recent CHA data. • We would like more local flexibility to create the intersection of physical, mental, and particularly dental health. • We would like to be doing real-time translation, translating materials and really getting better at including our Latino population. • Have legislators remove policy barriers to support funding investments on upstream health needs such as social determinants of health. <p>Lessons learned:</p> <ul style="list-style-type: none"> • Relationships matter • Local, local, local • Recognizing there are already existing organizations and raising those up rather than creating something new.
Aging Efforts in the Gorge	<p>Gale Arnold, Aging in the Gorge Alliance (AGA) shared the book “The Age of Dignity” and spoke about a number of book discussions going on throughout the Gorge. Radio Tierra is hosting readings of segments of the book. The next meeting of AGA is October 11th at Down Manor in Hood River 6:30-8:45 PM. Gale encourages the CAC to get the free book from one of the public libraries: Hood River, Wasco County, Stevenson and White Salmon.</p> <p>★ The information on the dates of the various discussions will be sent out again this month with the September minutes.</p>
Community Health Assessment Update	<p>Coco Yackley and Leslie Stegeman summarized the status and current results of the 2016 Community Health Assessment (CHA).</p> <p>The 2016 CHA will incorporate:</p> <ul style="list-style-type: none"> • The results of the 2016 Community Health Survey • Comparative information from the 2013 Community Health Survey • Teen Survey results conducted in the schools • Hospital utilization and PacificSource member utilization information • Complimentary public health stats • A short Community Summary (aka Executive Summary) • A writing style that highlights the key data without simply restating the information in the tables. <p>Leslie reviewed the overall layout and general design of the data with the intention of gathering CAC feedback. Specific feedback included:</p> <ul style="list-style-type: none"> • Mail-based and hand-fielded survey data will be combined in the general document. • The publicly posted document will show all 7 counties together. This approach allows for a regional view and regional representation • Access to county-specific information will be provided to county agencies. Specifics on how this will be done is still to be determined. <p>Other feedback items included:</p> <ul style="list-style-type: none"> • Use visuals for Black & White printing and account for color blindness • Include infographics or images to help communicate the information

	<p>We have over 200 contacts who agreed to be part of additional local listening sessions.</p> <p>The timeline is to have the first <i>draft</i> of the document by the October CAC meeting. The <i>final</i> product will be available by the end of December.</p> <p>We will begin to work on the CHIP by February.</p>
Next CAC Meeting	<p>October 24, 2016 @ Providence, 3 – 5 pm</p> <p>*** November meeting will be changed to November 28th ***</p>

Acronyms

ACE. Adverse Childhood Experience	GOBHI. Greater Oregon Behavioral Health Inc.
ADHD. Attention Deficit Hyperactivity Disorder	HERC. Health Evidence Review Committee
AGA, Aging in the Gorge Alliance	HIE. Health Information Exchange
AHA, Affordable Care Act	HIT. Health Information Technology
APD. Adults & Peoples with Disabilities	HRCHD. Hood River County Health Department
AWCV. Adolescent Well Child Visit	IIS. Immunization Information System
BMI. Body Mass Index	IMMS. Immunizations
CAHPS. Consumer Assessment of Healthcare Providers and Systems	MA. Medical Assistant
CAWEM, Citizen Alien Waived Emergent Medical	MLR. Medical Loss Ratio
CCO. Coordinate Care Organization	NCPHD. North Central Public Health District
CGFM. Columbia Gorge Family Medicine	NICH. Novel Interventions in Children’s Healthcare
CGHC. Columbia Gorge Health Council	OCDC. Oregon Child Development Coalition
CHA. Community Health Assessment	OHA. Oregon Health Authority
CHARA. Community Health Advocacy & Research Alliance	OHP. Oregon Health Plan
CHIP. Children’s Health Insurance Programs	OHPB. Oregon Health Policy Board
CME. Continuing Medical Education	OHSU. Oregon Health and Science University
CMS. Center of Medicaid Services	OKQ. One Key Question
COIPA. Central Oregon Independent Practice Assoc.	ONE. Oregon Eligibility
CRAFFT. (Adolescent Screening Technique) Car, Relax, Alone, Forget, Friends, Trouble	OSAA. Oregon School Activities Association
CRC. Colorectal Cancer	PCP. Primary Care Provider
DCO. Dental Care Organization	POTA. Pain and Opiate Treatment Advisory
ECU. Effective Contraceptive Use	QHOC. Quality & Health Outcome Committee
ED. Emergency Department	QIM. Quality Incentive Measure
EHR. Electronic Health Record	SBHC. School-based Health Center
FIT. Fecal Immunochemical Test	SBIRT. Screening, Brief Intervention and Referral for Treatment
GGFN. Gorge Grown Food Network	SBST. STarT Back Screening Tool
	SNAP. Supplemental Nutrition Assistance Program
	TANF. Temporary Assistance for Needy Families