

Community Advisory Council (CAC) Meeting Attendance

Date: July 24, 2017

Location: Mid-Columbia Fire & Rescue
 Providence

	Jul 24 w/ Board	Jun 26	May 22	Apr 24	Mar 20	Feb 27	Jan 23	Dec 19	Nov 28 Mbr Only	Oct 24
VOTING MEMBERS										
Carol S. Olvera, Consumer	X	X	X	X	X	X	X	P	X	P
Connie Armour, Consumer		X		X						
Heather Thompson, Consumer	X	X	X	X	X	X	X	P	X	X
Jack Miller, Consumer	X	X	X	X	X	X	X	P	X	X
Joel Pelayo, Consumer	X	X		X	X	X	X	P	X	
Karen Polehn, Consumer	X	X	X	X	X	X	X	P	X	X
Luz Oropeza, Consumer	X	X		X	X	X	X	P		X
Mayra Ulloa, Consumer		X	X	X		X	X		X	
Susan Lowe, Consumer	X	X	X	X		X	X	P	X	X
Barb Seatter, Mid-Columbia Center for Living	X		X	X	X			P	X	P
Christa Rude, Early Learning Hub	X			X		X			X	
Ellen Larsen, Chair, HRC Health Department	X		X	X	X	X			X	X
Lori McCanna, DHS			X	X	X	X	X	P	X	X
LIAISONS										
Dustin Zimmerman, OHA	X	X	X	X	X	X	X	P		X
Trish Elliott, CAP liaison	X	X	X	X	X	X	X			X
Trudy Townsend, PacificSource	X		X	X	X	X	X	P	X	X
EXTENDED MEMBERS										
211Info, Lorena Herrera			X	X			X			
Advantage Dental, Ashley Danielson						X	X			
Aging in the Gorge Alliance		X	X	X	X	X		X		
CGHC, Coco Yackley	X	X	X	X	X	X	X	P	X	X
CGHC, Claire Ranit		X		X		X				
CGHC, Katy Williams	X	X	X	X	X	X	X			
CGHC, Leslie Stegeman		X	X	X	X	X	X	P	X	X
CGHC, Suzanne Cross	X	X	X	X	X	X	X	X	X	X
Community Impact Specialist, Paul Lindberg		X	X	X		X	X			X
Gorge Grown, Sarah Sullivan					X					
HAVEN, Becca Simmons	X	X		X	X	X				
HAVEN, Tara Koch								P		X
HR Co. Prevention Dept., Belinda Ballah	X			X		X		P		X
HR Co. Prevention Dept., Jane Palmer			X			X				X
HR Shelter Services, Andy Wade		X	X	X						
Klickitat County, Megan Winn	X	X	X				X			X
Klickitat Valley Health, Jeff Teal			X		X		X			X

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MCEDD, Dan Hoyt		X			X	X				
Mid-Columbia Action Council, Jim Slusher					X		X	P		X
Mid-Columbia Housing Authority, Joel Madsen	X			X	X	X		P		
Mid-Columbia Housing Authority, Karen Long		X	X				X			X
NCPHD, Hayli Eisland					X					X
NCPHD, Judy Bankman		X			X					X
NCPHD, Shellie Campbell	X		X		X		X			X
OCDC, Sandy Pulido				X	X	X				
One Community Health, Kristine Mier	X					X				
Oregon State Extension, Lauren Kraemer		X	X	X	X	X	X			X
ORPRN, Emily Chirnside			X	X	X	X	X	X		
PacificSource, Elke Towey	X	X	X	X	X	X				
Providence, Mark W. Thomas		X	X	X	X	X	X	X		X
Providence, Gladys Rivera		X	X	X		X	X	P		X
Revell Coy Insurance, Shanon Saldivar	X		X		X		X			
Sherman Co. Commissioner, Tom McCoy			X				X			
Skyline Hospital, Debi Budnick	X		X	X	X	X				X
The Next Door, April Abernethy	X	X		X	X	X				
The Next Door, Janet Hamada	X		X	X			X			
United Way, Jarrod Holmes		X	X							
YouthThink, Debby Jones							X	P		

(P) Partial attendance

EMAIL DISTRIBUTION ONLY

Jessy Rose, AOC; Cara Kangas, 211Info; Ashley Danielson, Advantage Dental; Molly Johnson, Advantage Dental; Tina Castanares, Aging in the Gorge Alliance; Bonnie New, Aging in the Gorge Alliance; Becki Rawson, Aging in the Gorge Alliance; Ana Williams, Aging in the Gorge Alliance; Aaron Patnode, Blue Zones Project Oregon; James McCormack, Columbia Gorge Family Medicine; Kim Bangerter, MBA, COIPA; Kris Boler, GOBHI; Gale Arnold, Gorge Grown; Liz Oberhausen, Gorge Grown; Lindsey Miller, Gorge Owned; Gwen Paulson, HAVEN; Jenna Cohan, HAVEN; Stephanie Irving, Helping Hands Against Violence; Cassie Whitmire, Hood River County School District; Ilea Bouse, Hood River County Prevention Department; Jane Palmer, Hood River Prevention Department; Becca Sanders, PhD, Iteration Evaluation; Kevin Barry, Klickitat County Health Dept; Renee Wuollet, Klickitat County; Jim Daniel, Klickitat Valley Health; Leslie Hiebert, Klickitat Valley Health; Rita Pinchot, Klickitat County; Chelsea Ruder, Mid-Columbia Children's Council; Crystal Ross, MCCOG; Julie Reynolds, MCCOG – Area Agency on the Aging; Amanda Hoey, MCEDD; Dave Lapof, Mid-Columbia Fire & Rescue; Blanca Flores; MCMC; Alida Raynor, MCMC; Celeste Hill Thomas, MCMC; Stephanie Buell, NCPHD; Jeremy Hawkins, NCPHD; Dillon Melady, NCPHD; Teri Thalhofer, NCPHD; Shannon-Marie O'Brien, OCH; Meagan Schorr, OCADSV; Marina Cassandra, OHA; Kim Brown, OHSU; Melinda Davis, OHSU; Robyn Pham, OHSU; Kitsy Stanley, OHSU; Kristine Mier, One Community Health; Brooke Nichols, One Community Health; Tracy Welker, One Community Health, Ben Zimmerman, One Community Health; Sarah Foster, Oregon Healthiest State; Heather Simmons, MPH, PacificSource; Kate Wells, PacificSource; Lindsey Hopper, JD, PacificSource; Anna Williams, Providence; Elizabeth Vaivoda, Skyline; Alison Church, United Way; Jarrod Holmes, United Way; Roelina Dempsey, Veggie Rx; Tyler Beane Kelly, Zion Lutheran Church

Community Advisory Council (CAC) Meeting Minutes

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Agenda Item	Duration, Presenter and CAC Actions
CGHC Board Members in Attendance	<ul style="list-style-type: none"> • Advance the Thinking - Make progress on a topic such as defining the problem, grouping ideas into themes, evaluating options. • Obtain Feedback - Seeking feedback and/or suggestions but the presenter does not want the group to decide • Make Decisions - Deciding on a specific item and bringing the topic to closure. • Improve Communication - Strengthen working relationships by sharing feelings or dealing within interpersonal tension. • Build Community - Strengthen the bonds among people who work together and boost morale • Build Capacity – Developing the overall skills of the group • Share Information - An announcement, report or presentation with no decision making, input or advancing the thinking
Welcome & Introductions	<p>Guests included: Kristen Dillon, MD, PacificSource; Celeste Hill Thomas, MCMC; Sarah Keefe, Oregon Coalition Against Domestic & Sexual Violence (OCADSV); Nadja McConville, DHS; Jessy Rose, Association of Oregon Counties (AOC);</p>
Special Announcement	<p>Long-standing CAC consumer member Sharon Parson passed away on August 3rd. Sharon is remembered for the many contributions she made for the community advocating for healthcare needs.</p>
Announcements	<ul style="list-style-type: none"> • Belinda Ballah distributed flyers for the Freedom From Smoking Cessation program. The program will meet on Thursday's at 5:30pm starting September 7th at The Dalles Senior Center. Currently, the smoking cessation program is for adults and in English only. • Trudy Townsend (PacificSource) requested feedback on the PacificSource Mobile App. She asked the group to download the app and provide feedback at the next CAC meeting. • Joel Pelayo announced Community Health Worker trainings will be held in September and October. Those interested should contact Alicia Ramirez at The Next Door. • The Early Learning HUB will be hosting a training starting on August 19 for parents called, Parenting Tips and Tricks. A flyer will be shared with the CAC.

Approve June CAC meeting minutes	CAC members on a motion made and seconded, unanimously approved the June CAC minutes
CHIP Report out to Board	<p>A CAC Panel moderated by Ellen Larsen discussed reasons for choosing the CHIP topics (drivers).</p> <p><u>Sense of Community</u></p> <p>Karen Polehn shared a story of a local teen who had been murdered and how a group of teens were searching for a sense of community at the city park during his memorial.</p> <p><u>Built Environment</u></p> <p>Jack Miller expressed his concerns related to housing affordability in The Dalles. He mentioned concerns about steel workers and other workers being hired from out of town which is raising the prices of rent. There is also lack of low income housing being built. He particularly mentioned there is no access for people who need ADA accessibility. Joel shared that he is working hard to improve access to more affordable housing in the Gorge. He shared a story of a family living in Heritage Heights, units developed for people working as farm workers and how much it was a community. Suzanne shared that she heard from the CAC in our previous discussions how important a sense of community was when looking deeper into the built environment. That having a built environment that was accessible and welcome to all members in the community was important.</p> <p>Ellen reminded the group about previous speakers that shared how important it was to have fresh fruit and vegetables.</p> <p><u>Access</u></p> <p>Becca Simmons discussed the need to have a trauma informed lens when providing access, particularly around finding ways to not ask the same questions over and over and making access to data more streamlined across organizations/sectors. She shared a story of a co-worker who experienced intimate partner violence and is extremely sensitive to sharing history. Becca feels a crucial piece is the consumer needs to have control and access of how and where information is shared.</p> <p>Carol Olvera shared that the consumers she enrolls in Oregon Health Plan (OHP) are not aware of dental care access. She also shared that as a person with life-threatening allergies she must share her information over and over and hopes providers will be able to share information with each other.</p> <p>Molly questioned whether members of the group have noticed an increase in awareness of dental access or dental services. The consensus from the group was awareness of dental access is still a big issue. Trish shared that OHP sends out so much mail related to OHP overall. This makes it difficult to understand what information is important to keep. The group discussed the challenge of learning about the dental benefit as well as getting access to a provider.</p>
Adding a measurement metric to Built Environment driver	<p>Coco Yackley reviewed the final measures and the remaining task from the previous CAC meeting. Two additional measures were discussed:</p> <ul style="list-style-type: none"> • Equity in physical activity opportunities based on obesity rates across elementary schools. • Mobility and Transportation – percentage who have safe access to sidewalks, bike lanes, bus or transportation

	The original plan was to include one or the other. After a robust discussion with the CAC, they voted to add both measures to built environment.
Columbia Gorge Health Council Community Grant Application Process	Coco presented the CGHC Community Grant Process as approved by Board. Questions were asked about the multiple year process, how payments would be made and limitations of the dollars. A draft form about the Community Grant Program was distributed. The application deadline is September 15 th .
Additional Announcements	<ul style="list-style-type: none"> • Kristine Meir shared that One Community Health (OCH) is planning Gorge Happiness Month in October. She invited partners to participate in activities and add to the activities done. • Suzanne Cross thanked all that are helping Sandi Scheinberg and Lindsay Miller to run listening sessions related to collecting more community input on our CHIP topics. • Leti Valle summarized the speaking engagement with Joel in Washington DC about the work in the Columbia Gorge.
Next CAC Meetings	<p>August 28, 2017 @ Providence Boardroom, 3 – 5pm</p> <p>Agenda:</p> <ul style="list-style-type: none"> • Raices – Share Information. • PacificSource phone app – Share Information/Obtain Feedback. • Flex Services report out

Acronyms

A1C. Specific test for monitoring diabetes	HIT. Health Information Technology
ACA. Affordable Care Act	HRCHD. Hood River County Health Department
ACE. Adverse Childhood Experience	HRCPPD. Hood River County Prevention Department
ADHD. Attention Deficit Hyperactivity Disorder	HTN. Hypertension
AGA, Aging in the Gorge Alliance	IIS. Immunization Information System
AOC. Association of Oregon Counties	IMMS. Immunizations
APD. Adults & Peoples with Disabilities	LARC. Long-acting Reversible Contraceptive
AWCV. Adolescent Well Child Visit	MA. Medical Assistant
BMI. Body Mass Index	MARC. Mobilizing Action for Resilient Communities
CAHPS. Consumer Assessment of Healthcare Providers and Systems	MCCFL. Mid-Columbia Center For Living
CAWEM, Citizen Alien Waived Emergent Medical	MCEDD. Mid-Columbia Economic Development District
CCO. Coordinated Care Organization	MCHA. Mid-Columbia Housing Authority
CGFM. Columbia Gorge Family Medicine	MLR. Medical Loss Ratio
CGHC. Columbia Gorge Health Council	NCPHD. North Central Public Health District
CHA. Community Health Assessment	NEMT. Non-Emergency Medical Transportation
CHARA. Community Health Advocacy & Research Alliance	NICH. Novel Interventions in Children’s Healthcare
CHIP. Children’s Health Insurance Programs	OCADSV. Oregon Coalition Against Domestic & Sexual Violence
CHIP. Community Health Improvement Plan	OCDC. Oregon Child Development Coalition
CME. Continuing Medical Education	OCH. One Community Health
CMS. Center of Medicaid Services	OHA. Oregon Health Authority
COIPA. Central Oregon Independent Practice Assoc.	OHP. Oregon Health Plan
CRAFFT. (Adolescent Screening Technique) Car, Relax, Alone, Forget, Friends, Trouble	OHPB. Oregon Health Policy Board
CRC. Colorectal Cancer	OHSU. Oregon Health and Science University
DCO. Dental Care Organization	OKQ. One Key Question
DHS. Department of Human Services	ONE. Oregon Eligibility
DNR. Do Not Resuscitate	ORPRN. Oregon Rural Practice-Based Research Network
	OSAA. Oregon School Activities Association
	PCP. Primary Care Provider

DTAP. Vaccine for Diphtheria, Tetanus and Pertussis
eCQM. Electronic Clinical Quality Measure
ECU. Effective Contraceptive Use
ED. Emergency Department
EHR. Electronic Health Record
EMR. Electronic Medical Record
FIT. Fecal Immunochemical Test
GGFN. Gorge Grown Food Network
GOBHI. Greater Oregon Behavioral Health Inc.
HERC. Health Evidence Review Committee
HIE. Health Information Exchange

PCPCH. Patient-Centered Primary Care Home
PDMP. Prescription Drug Monitoring Program
POLST. Physician Orders for Life-Sustaining Treatment
POTA. Pain and Opiate Treatment Advisory
QHOC. Quality & Health Outcome Committee
QIM. Quality Incentive Measure
RWJF. Robert Wood Johnson Foundation
SBHC. School-based Health Center
SBIRT. Screening, Brief Intervention and Referral for Treatment
SBST. STarT Back Screening Tool
SNAP. Supplemental Nutrition Assistance Program
TANF. Temporary Assistance for Needy Families