

# Community Advisory Council (CAC) Meeting Attendance

Date: December 17, 2018 Location: [ ] MCMC – MOB A [ X ] FISH FoodBank Hood River

	Dec 17	Nov 26	Oct 22	Sep 24	Aug 28	Jun 25	May 21	Apr 23	Mar 19	Feb 26
<b>VOTING MEMBERS</b>										
Carol S. Olvera, Consumer				X	X		X	X		
Heather Thompson, Consumer	X	X	X	X	X	X	X	X		X
Joel Pelayo, Consumer	X	X	X		X	X	X	X	X	X
Karen Polehn, Consumer	X	X	X	X	X	X	X		X	
Susan Lowe, Consumer	X	X	X	X	X	X	X	X	X	X
Barb Seatter, Mid-Columbia Center for Living			X		X	X	X			X
Christa Rude, Early Learning Hub	X	X	X	X	X	X		X	X	
Lori McCanna, DHS									X	
Paul Lindberg, Chair, Collective Impact Health Specialist	X		X	X	X	X	X	X	X	^
<b>LIAISONS</b>										
Dustin Zimmerman, OHA	X	X	X		X	X	X	X	X	X
Trish Elliott, CAP liaison		X	X	X	X	X	X	X	X	P
Trudy Townsend, PacificSource	X	X	X		X	X	X	X	X	X
<b>EXTENDED MEMBERS</b>										
Blue Zones, Leticia Valle										
CG Food Bank, Sharon Thornberry	X		X							
CGHC, Coco Yackley	X	X	X	X	X	X	X	X	X	X
CGHC, Katy Williams	X	X	X		X	X	X	X	X	X
CGHC, Suzanne Cross	X	X	X	X	X	X		X	X	X
DHS, Nadja McConneville	X	X		X	X	X		X	X	X
Gorge Grown, Liz Oberhausen	X	X			X		X			X
HAVEN, Sarah Franklin	X	X	X							
Helping Hands Oregon, Stephanie Irving	X									
HR Co. Prevention Dept., Belinda Ballah	X	X		X	X					X
HR Shelter Services, Andy Wade										
Klickitat County, Laurell Kaiser	X									
MCCFL, Claire Ranit							P			X
MCEDD, Kathy Fitzpatrick	X	X	X	X	X	X		X	X	X
MCMC, Celeste Hill-Thomas	X	X	X		X	X		X	X	
Mid-Columbia Housing Authority, Karen Long	X			X			X		X	
NCPHD, Judy Bankman						X				X
NCPHD, Kirah Doerr		X				X	X	X	X	X
NCPHD, Shellie Campbell	X	X	X	X	X	X			X	X
OHSU ORPRN, Laura Ferrara		X	X	X	X	X	X		X	X
One Community Health, Kristine Mier							X	X	X	X
OSU Extension, Lauren Kraemer	X									

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PacificSource, Elke Towey	X	X		X	X	X	X	X	X	X
Providence, Mark W. Thomas	X	X	X		X	X	X			
Providence, Gladys Rivera		X	X	X		X				X
Reliance eHealth Collaborative, Dan O'Donoghue	X		X	X			X	X	X	X
Skyline Hospital, Debi Budnick	X		X		X					X
The Next Door, Janet Hamada	X	X	X		X	X		X		
The Next Door, Martha Zapien			X		X	X	X	X	X	X
The Next Door, Anna Osborn			X							
The Next Door, Mayra Rosales	X									
United Way, Jarrod Holmes	X	X	X	X	X		X	X	X	X
YouthThink, Debby Jones	X		X	X	X	X	X			

(P) Partial attendance

**Email Distribution List: (Bold means they attended this meeting)**

211Info: Cara Kangas  
 Advantage Dental: Ashley Danielson; Molly Johnson  
 Aging in the Gorge Alliance: Tina Castanares; Bonnie New; Becki Rawson  
 AOC: Jessy Rose  
 Blue Zones Project Oregon: Dillon Melady; Taylor Smith  
 COIPA: Kim Bangerter, MBA  
 Columbia Gorge Community College: Michael Krimmel  
 Community Members: Roelina Dempsey; Anna Williams  
 GOBHI: Kris Boler  
 Gorge Grown: Gale Arnold; **Kate Karlson**; Sarah Sullivan  
 HAVEN: Tara Koch  
 Hood River Cares: **Sarah Kellems**; Laura Westmeyer  
 HR County Prevention Dept: Ilea Blouse; Nubia Contreras; **Jane Palmer**  
 Iteration Evaluation: Becca Sanders, PhD  
 Klickitat County: Kevin Barry; Rita Pinchot  
 Klickitat Valley Health: Jim Daniel; Leslie Hiebert

MCEDD: Amanda Hoey  
 MCMC: **Stephanie Bowen**; Blanca Flores  
 NCPHD: Jeremy Hawkins; Teri Thalhofer  
 OCADSV: Meagan Schorr  
 OHSU: Kim Brown; Melinda Davis; Robyn Pham; Chelsea Ruder  
 One Community Health: Brooke Nichols; Shannon-Marie O'Brien; Tracy Welker  
 Oregon Healthiest State: Sarah Foster  
 ORPRN: Emily Chirnside  
 PacificSource: Heather Simmons, MPH; Kate Wells; Lindsey Hopper, JD; Kristen Dillon, MD  
 Revel Coy Insurance: Abby Rudder  
 Skyline: Elizabeth Vaivoda  
 The Next Door: Eli Bello; Anna Osborn  
 Youth Empowerment Shelter: Linda Casady  
 Zion Lutheran Church: Tyler Beane Kelly

*Due to food sensitives, please remember no peanuts or peaches are allowed in the room. Other nuts can be in the room but should be clearly marked if they are for the group consumption.*

# Community Advisory Council (CAC) Meeting Minutes

Date: December 17, 2018 Time: 3pm – 5pm Location:  MCMC - MOB A  FISH FoodBank HR

<p><b>Welcome &amp; Introductions</b></p>	<p>Paul Lindberg welcomed the group.</p>
<p><b>Announcements provided by the meeting participants</b></p>	<p>Come to a <b>Community Meeting for Hood River community housing development on Dec 19<sup>th</sup> (Wed) at 5:30pm at the Waucoma Building</b> (902 Wasco Street, Hood River). This meeting will discuss development of affordable housing. Contact Karen Long <a href="mailto:karenl@mid-columbiahousingauthority.org">karenl@mid-columbiahousingauthority.org</a> for any questions.</p> <p>Share the warmth by <b>donating new or gently used winter clothing to Skyline Hospital or Riverview Community Bank during the entire month of December</b>. Items will be distributed to those in need through local social service programs. Call 509 637 2601 for more information</p> <p>PacificSource is hosting a <b>Transformation and Quality Strategy Information and Input Meeting on Jan 11, 2019 at 8:30 am</b> at 610 Court Street, The Dalles. Learn about the Transformation and Quality Strategy requirements and projects that PacificSource is proposing, ask questions and provide input on what PacificSource can improve. Contact Trudy Townsend <a href="mailto:Trudy.Townsend@pacificsource.com">Trudy.Townsend@pacificsource.com</a> for details.</p> <p>Hood River Shelter Services has <b>upcoming volunteer training for the warming shelter in Hood River. Saturday Jan 26 from 9-11am and Sunday Jan 27<sup>th</sup> from 2-4pm</b>. Trainings are at the Riverside Church (317 State Street, Hood River). Contact Sarah Kellems <a href="mailto:director@hoodrivercares.org">director@hoodrivercares.org</a> for more information.</p> <p>A <b>Community Connect Event to provide services for those without stable housing will be held on Jan 30, 2019 from 9am-4pm at The Dalles Senior Center Basement</b>. This event is intended to provide much needed services and needs volunteers, medical providers, hair stylists/barbers, veterinary services, etc. Contact Sharon Thornberry <a href="mailto:sthornberry@oregonfoodbank.org">sthornberry@oregonfoodbank.org</a> (541 609 8903) for questions and ways to help out.</p> <p><b>Gorge Poverty Simulations coming to the Gorge in Spring 2019</b>. There will be 3 simulations: one in Klickitat County on March 6, 2019 (contact Debi Budnick <a href="mailto:debibudnick@skylinehospital.org">debibudnick@skylinehospital.org</a> ), one in Wasco County (contact Shellie Campbell <a href="mailto:shelliec@ncphd.org">shelliec@ncphd.org</a> ) and one in Hood River County (contact Belinda Ballah <a href="mailto:belinda.ballah@co.hood-river.or.us">belinda.ballah@co.hood-river.or.us</a> ). Each county has formed a planning committee to organize these events that will help to raise awareness around what a day might look like for a person living in poverty. The end goal is to look at how</p>

	<p>systems can improve to help those struggling with poverty. Contact Belinda for any questions (541 387 6890)</p>
<p><b>Approve November CAC meeting minutes</b></p>	<p>On a motion made by Susan Lowe and seconded by Karen Polehn, the November meeting minutes were approved.</p>
<p><b>Reports: Board CAC Chair</b></p>	<p>Paul Lindberg reviewed the organizational structure between the Columbia Gorge Health Council (CGHC) as a separate nonprofit and PacificSource Community Solutions. He explained how the Coordinated Care Organization (CCO) model for the Gorge includes both organizations and identified the PacificSource staff (Dr. Kristen Dillon, Trudy Townsend and Elke Towey); CGHC staff (Suzanne Cross, Katy Williams, Coco Yackley); and Oregon Health Authority staff, Dustin Zimmerman. For CAC participants, this was helpful and resolved confusion by some.</p> <div data-bbox="568 630 1494 1155" data-label="Diagram"> <pre> graph TD     subgraph CGHC         CAC[Community Advisory Council (CAC)]         CAP[Clinical Advisory Panel (CAP)]         FC[Finance Committee]         BD[Board of Directors]         ED[Executive Director]         ST[STAFF]         CAC --- BD         CAP --- BD         FC --- BD         BD --- ED         ED --- ST     end      subgraph PacificSource         PS[PacificSource Community Solutions]     end      subgraph CCO         CCO[CCO Provider Network]         subgraph CCO_Elements             MP[Medical Providers]             H[Hospitals]             DCO[DCOs]             MH[Mental Health]             T[Transportation]             P[Pharmacy]             PH[Public Health]             O[Others...]         end     end      subgraph OHA         OHA[Oregon Health Authority]     end      CGHC &lt;--&gt;  Joint Management Agreement (JMA)  PS     PS &lt;--&gt;  CCO Contract  OHA     PS --- CCO   </pre> <ul style="list-style-type: none"> <li>• Govern the CCO</li> <li>• Allocate spending</li> <li>• Operate collaborative programs</li> <li>• Convene partners for health improvement efforts</li> </ul> </div> <p>Paul shared with the CAC that the CGHC Board created two sub-committees. The Organizational Capacity sub-committee is working with a consultant to review and update the CGHC’s organizational structure, organization chart and evaluating an Executive Director position in concert with the Finance Committee.</p> <p>The Funding sub-committee is reviewing and updating both the strategy and the process of allocating CGHC community funding. The sub-committee is developing an approach that includes: Board-selected investments; support for existing local programs and projects that are known to be effective yet struggle with ongoing funding; support for innovative ideas; and discretionary.</p> <p>The work is progress for both sub-committees and Paul will continue to update the CAC.</p>
<p><b>CCO 2.0 Procurement Process</b></p>	<p>Dustin Zimmerman, Oregon Health Authority (OHA) Innovator Agent, reviewed the Request for Application (RFA) process and timeline for CCO 2.0. The main dates are:</p> <ul style="list-style-type: none"> <li>• January 2019: RFA released</li> <li>• February 2019: Letters of intent due</li> </ul>

- April to June 2019: Evaluation, CCO selection, and negotiations
- June 2019: Award CCO contracts
- September to December 2019: Readiness review
- January 2020: New CCO contracts implemented

Dustin emphasized that during this procurement window, he will not be able to respond to questions regarding CCO 2.0 from members of the CAC. If Dustin were to respond to questions, it would conflict with the OHA’s policy about fair and equitable access to information. In addition, if he responded to questions, PacificSource could be disallowed from being the CCO in the future.

If anyone has questions to ask OHA regarding CCO 2.0, those questions should be directed to Dr. Kristen Dillon. If anyone is curious about the status of CCO 2.0, the OHA maintains a website at:  
<https://www.oregon.gov/oha/OHPB/Pages/CCO-2-0.aspx>

**Community Health Assessment Consumer Survey Continuation**

Suzanne Cross and Coco Yackley then introduced the CAC to the final work for changes to the Consumer Survey. CAC participants self-selected into one of three work teams:

Health Status	Healthcare Access	Health Insurance, Places you go for healthcare
<ul style="list-style-type: none"> <li>• Your health conditions</li> <li>• Child/children health conditions</li> <li>• Depression questions</li> <li>• Alcohol, Tobacco, Drug use</li> <li>• Suicide questions</li> </ul>	<ul style="list-style-type: none"> <li>• Which healthcare needs were met for You</li> <li>• Which healthcare needs were met for Child/children</li> <li>• Barriers in getting healthcare services for you</li> <li>• Barriers in getting healthcare services for child/children</li> </ul>	<ul style="list-style-type: none"> <li>• Insurance type and coverage</li> <li>• An established relationship with a Primary Care Provider</li> <li>• Where do you get care?</li> </ul>

Each team wrote final recommendations, changes and comments to the questions in their group.

After the work teams completed, the CAC reconvened to discuss the best way to gather location information for surveys. Zip codes are too geographically broad and street addresses are too specific. The group feedback was to create a map with sectors for consumer members to identify where they reside most of the time. The maps need to be easy to print in black and white and include a few familiar landmarks (e.g. elementary schools, grocery stores) in addition to streets and highways. There was a request for a simple tool for community members to be able to convert their street address to the correct sector. It was discussed on whether sectors should be letters, numbers or colors. The use of colors posed two problems for the community – color maps are expensive to print and nearly 9% of the population is color blind. There was no strong preference by the group on use of letters or numbers.

Paul recognized both Suzanne and Coco for leading the work in the previous CAC meeting in his absence. Suzanne extended that recognition to Martha Zapien.

<b>Plus/Delta Evaluation</b>	<p>Pluses for the meeting included:</p> <ul style="list-style-type: none"> <li>• The online survey to vote on the Consumer Survey in advance of the December CAC meeting</li> <li>• Sharing the organizational structure information and highlighting the CGHC and PacificSource relationship</li> <li>• The small team format for the Consumer Survey work</li> </ul>
<b>Next CAC Meetings</b>	January 28, 2019 @ MCMC MOB A

<b>Acronyms</b>	
A1C. Specific test for monitoring diabetes	HTN. Hypertension
ACA. Affordable Care Act	HVC. Home Visiting Connections
ACE. Adverse Childhood Experience	IIS. Immunization Information System
ADHD. Attention Deficit Hyperactivity Disorder	IMMS. Immunizations
AGA, Aging in the Gorge Alliance	LARC. Long-acting Reversible Contraceptive
AOC. Association of Oregon Counties	LUBA. Land Use Board of Appeals
APD. Adults & Peoples with Disabilities	MA. Medical Assistant
AWCV. Adolescent Well Child Visit	MARC. Mobilizing Action for Resilient Communities
BMI. Body Mass Index	MCCFL. Mid-Columbia Center For Living
CAHPS. Consumer Assessment of Healthcare Providers and Systems	MCCOG. Mid-Columbia Council of Governments
CAT. Columbia Area Transit.	MCEDD. Mid-Columbia Economic Development District
CAWEM, Citizen Alien Waived Emergent Medical	MCHA. Mid-Columbia Housing Authority
CCO. Coordinated Care Organization	MLR. Medical Loss Ratio
CGFM. Columbia Gorge Family Medicine	NCPHD. North Central Public Health District
CGHC. Columbia Gorge Health Council	NEMT. Non-Emergency Medical Transportation
CGOHC. Columbia Gorge Oral Health Coalition	NICH. Novel Interventions in Children’s Healthcare
CHA. Community Health Assessment	OCADSV. Oregon Coalition Against Domestic & Sexual Violence
CHARA. Community Health Advocacy & Research Alliance	OCDC. Oregon Child Development Coalition
CHIP. Children’s Health Insurance Programs	OCF. Oregon Community Foundation
CHIP. Community Health Improvement Plan	OCH. One Community Health
CLAS. Culturally & Linguistically Appropriate Services	OHA. Oregon Health Authority
CME. Continuing Medical Education	OHP. Oregon Health Plan
CMS. Center of Medicaid Services	OHPB. Oregon Health Policy Board
COIPA. Central Oregon Independent Practice Assoc.	OHSU. Oregon Health and Science University
CRAFFT. (Adolescent Screening Technique) Car, Relax, Alone, Forget, Friends, Trouble	OKQ. One Key Question
CRC. Colorectal Cancer	ONE. Oregon Eligibility
DCO. Dental Care Organization	ORPRN. Oregon Rural Practice-Based Research Network
DDA. Dual Diagnosis Anonymous	OSAA. Oregon School Activities Association
DEI. Diversity, Equity & Inclusion	PCP. Primary Care Provider
DHS. Department of Human Services	PCPCH. Patient-Centered Primary Care Home
DNR. Do Not Resuscitate	PDMP. Prescription Drug Monitoring Program
DTAP. Vaccine for Diphtheria, Tetanus and Pertussis	PHRMH. Providence Hood River Memorial Hospital
eCQM. Electronic Clinical Quality Measure	POLST. Physician Orders for Life-Sustaining Treatment
ECHO. Extension for Community Healthcare Outcomes	POTA. Pain and Opiate Treatment Advisory
ECU. Effective Contraceptive Use	PS. PacificSource
ED. Emergency Department	QHOC. Quality & Health Outcome Committee
EHR. Electronic Health Record	QIM. Quality Incentive Measure
EMR. Electronic Medical Record	RFP. Request for Proposal
	ROI. Return on Investment
	RWJF. Robert Wood Johnson Foundation

EOB. Explanation of Benefits	SBHC. School-based Health Center
FIT. Fecal Immunochemical Test	SBIRT. Screening, Brief Intervention and Referral for Treatment
GGFN. Gorge Grown Food Network	SBST. STarT Back Screening Tool
GOBHI. Greater Oregon Behavioral Health Inc.	SIT. Systems Integration Team
GRACE. Geriatric Resources for Assessment & Care of Elders	SNAP. Supplemental Nutrition Assistance Program
HERC. Health Evidence Review Committee	SPMI. Serious and Persistent Mental Illness
HIE. Health Information Exchange	SUD. Substance Abuse Disorder
HIT. Health Information Technology	TANF. Temporary Assistance for Needy Families
HRCHD. Hood River County Health Department	TQS. Transformation and Quality Strategy
HRCPD. Hood River County Prevention Department	WIC. Women, Infants & Children